Security Policy (Effective 1.3.13)

Thank you for visiting the City of Wyoming website and reviewing our security policy. While this Policy is intended to outline for the user the Policies and Procedures the City utilizes to protect information received through our website, the user assumes all risk that information shared, including information the user intends to be confidential, can be compromised despite the best efforts of the City to maintain the security of information provided by the user. This Security Policy is not a contract, nor does this Policy create a legal duty upon the City upon which the user may rely. The user assumes all risk that security can be compromised despite the City's Policy and its best efforts to adhere to this Policy.

Online Payments

Providing you with a secure online experience is a high priority of the City of Wyoming. We recognize that your information security is of the utmost importance, and we have devoted a great deal of effort to ensure that your personal information is safeguarded.

This site uses Secured Sockets Layer (SSL) for secure transmissions. SSL applies encryption between two communicating applications, such as your PC and the server. When your data is transmitted over the Internet, it is encrypted or "scrambled" at the sending end and then decrypted or "unscrambled" at the receiving end. Your name, other personal information, and all credit cards and other payment information that you transmit to us will be protected by 128-bit encryption technology, provided your browser is properly configured and your computer is operating properly. Security technology requires that you have a reasonably current browser that is capable of supporting 128-bit encryption. Current browsers such as these will activate the appropriate security features when you enter an online transaction through this site. In general, you can determine whether you are on a secure site by looking at the symbol at the bottom of your browser screen. If the key is unbroken or the lock is locked it indicates that you are using a secure server. These services are designed to ensure the privacy of your credit card information, name, address, email and other information you provide to us.

Privacy Policy

This policy describes the City of Wyoming privacy practices regarding information collected from visitors to this site. It contains information about what data is collected and how that information is used.

We will not collect personally identifiable information about you when you visit our website unless you choose to provide that information to us. We do not give, share, sell, or transfer any personal information to a third party.

Collection and Use of Information

Server Log / Log Analysis Tools

The City of Wyoming utilizes server logs and log analysis tools to create summary statistics about the use of the Website. The summary statistics are used for purposes such as assessing what information is of most interest to users, determining technical design specifications, and identifying system performance or problem areas. The following information is collected for this analysis.

- Name, domain and numerical internet address of the host computer (usually your ISP). This tells us which ISPs people use to connect to our sites.
- Date and time you accessed the Website. This helps us make sure we have the resources to help all the people who use the site at peak times.
- Internet address of the web page you came from. This tells us how people find the site.
- Pages you visited. This tells us what is popular/helpful/interesting.
- Browser you use. This allows us to keep our site accessible to as many people as possible.

For site management functions, aggregated information is collected for analysis and statistical purposes. The City does not report or use this information in any manner that would reveal personally identifiable information, and does not release this information to any outside parties unless required to do so under applicable law.

We track the keywords that are entered into our search engine to measure interest in specific topics, but we do not track which terms a particular user enters.

E-mail Subscription List

Our site provides users the opportunity to subscribe to and unsubscribe from informational mailing lists. We do request information about our visitors when they utilize our mailing list form to determine which email addresses are added to or removed from our lists. Site users are free to unsubscribe at will using this form should they opt not to receive future communications from us.

E-commerce

The City of Wyoming Website enables you to pay for services online with a credit card. These transactions are encrypted. (See Security Policy). It is the City's policy that confidential information you enter in the transaction is used only for the purposes described in that transaction.

Links to Non-City of Wyoming Sites

The City of Wyoming's website contains links to other web sites. Please note that when you click on one of these links, you are entering another web site for which the City has no responsibility. We encourage you to read the privacy

statements of all such sites as their policies may be materially different from the City's Privacy Statement.

Changes to Privacy Policy

Please note that the Internet is an evolving medium. If we need to change our policy at some point in the future, we will post changes before they take effect.

What Other Information Should I Know About My Privacy?

The City may disclose citizen profile information if required to do so by law, court order, as requested by other government or law enforcement authority, or in the good faith belief that disclosure is otherwise necessary or advisable when we have reason to believe that disclosing the information is necessary to identify, contact or bring legal action against someone who may be causing interference with our rights or properties, whether intentionally or otherwise, or when anyone else could be harmed by such activities.

How to Contact Us

Should you have other questions or concerns about the City's Privacy Policy, please call the City of Wyoming at (513) 821-7600, or send us an email at mobrien@wyomingohio.gov or write to:

City of Wyoming
800 Oak Avenue
Wyoming, OH 45215