



September 6, 2023

Dear Valued Customer,

The City of Wyoming takes great pride in providing high-quality drinking water to our customers. As part of our ongoing commitment to proactively adhere to state and federal requirements and provide clean water to our customers, we are working to develop an inventory of all water service line materials in our water system. The purpose of the survey is to ensure that we are compliant with the USEPA's Lead and Copper Rule Revisions, a recent regulation to mitigate people's exposure to lead through drinking water.

We are reaching out to kindly request that you fill out a web-based survey to aid in the development of this inventory. The focus of this survey is to determine the material of the pipe used to transport water to your home. All you will need to complete this survey is a coin, a magnet, and a camera to take a picture of your pipe. Your input will help us understand the makeup of the infrastructure in our community and help keep you and your family safe from the dangers of lead exposure. While the City of Wyoming's water has routinely tested below 1 ppb for lead, the USEPA is interested in reducing or eliminating the possibility of lead exposure in drinking water.

To access the survey, please visit <https://forms.office.com/r/f49uA2hsez> or scan the QR code at the bottom of this document. We have designed the survey to be user-friendly and it should not take more than 5-10 minutes to complete. Your service line material is required by law to be posted publicly, but your personal information will remain anonymous.

We appreciate your cooperation and thank you in advance for your time. Should you have any questions or concerns, please do not hesitate to contact our customer service team at 513-821-0037 during normal business hours. More information about lead in drinking water can be found at: <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water>.

Once again, we sincerely appreciate your support in this endeavor. Your involvement will help us stay compliant with the latest state and federal regulations and ensure the safety of both your family and the City of Wyoming community.

